

HAKI
Africa

To make complaints:

📍 Opp Bahman Charitable Foundation Building,
Off Mikindani Street Road near Optimus Insurance Agency
📞 Phone: 254 (0) 202220814
✉ Email: info@haki africa.or.ke
🌐 <https://haki africa.or.ke/project/swift-action-swat-to-human-rights-violations/>

Coast Smart
Women against
HIV/AIDS and
STI's (COSWA)

To make complaints:

📍 Mombasa
📞 Phone +254705975663
✉ coswa215@gmail.com

Commission on
Administrative
Justice (CAJ)

To make complaints:

📍 Mombasa Trade Centre, 2nd Floor, North Wing
Nkrumah Road (Former Ambalal House), Mombasa
📞 Phone: 041 2315411/ 0731 011116
✉ mombasa@ombudsman.go.ke
🌐 <https://www.ombudsman.go.ke>

Stretchers
Youth
Organization

To make complaints:

📍 Airport road, Changamwe (opposite jambo village Hotel
Changamwe) P.O Box 92190-80100
📞 Phone: +254 777 922 005/ +254 762 257 773
✉ Email: info@stretchersyouth.org
🌐 <https://stretchersyouth.org/projects/community-paralegal/>

Persons
Marginalized
and Aggrieved
(PEMA Kenya)

To make complaints:

1st Avenue, Nyali P.O Box 41562-80100, Mombasa
Phone: +254713684341
info@pemakenya.org, pema@pemakenya.org,
pemakenya@gmail.com
<https://pemakenya.org>

Federation
of Women
Lawyers (FIDA)

To make complaints:

📍 Opp AAR Clinic (Former Lulu Center) P.O Box- 464774,
Mombasa
📞 Phone: 0724456659
✉ ajmombasa@fidakenya.org
🌐 <https://www.fidakenya.org/site/contact?id=5>

Kenya National
Commission on
Human Rights
(KNCHR)

To make complaints:

📍 Along Panal Freighters Lane, Off Haile Selassie road
P.O Box 901-71-801100 Mombasa
📞 Phone (landline): (041)-2220468/2220584
✉ coast@knchr.org
🌐 <https://www.knchr.org/Offices/Coast-Region>

Center for Justice
Governance and
Environmental
Action (CJGEA)

To make complaints:

📍 Mombasa
📞 Phone: +254417520140/ +254772967888/ +254772807384
✉ media_communication@centerforjgea.com
🌐 <https://www.centerforjgea.com/index.php>

Independent
Policing Over-
sight Authority
(IPOA)

To make complaints:

📍 Jubilee Insurance Building (Arcade), Moi Avenue
P.O Box 99758-80107 Kilindini
📞 Phone: 0799019998
✉ mombasa@ipoa.go.ke
🌐 <https://www.ipoa.go.ke/ipoa-contacts/>



NAIROBI OFFICE
Kuwinda Lane, off Lang'ata Road, Karen C

✉ 112 - 00202 Nairobi
📞 +254 788 220 300
📱 +254 708 389 870
✉ info@kelinkenya.org
🌐 www.kelinkenya.org
🐦 @KELIKenya

KISUMU OFFICE
Nyalenda Railways Estate Block 9/220



✉ 17708 - 40100 Kisumu,
📞 +254 (57) 253 2664
📱 +254 708 342 197
✉ info@kelinkenya.org
🌐 www.kelinkenya.org
📘 Facebook/kelinkenya

WHERE TO GET ASSISTANCE FOR
RIGHTS VIOLATIONS

NATIONAL DIRECTORY





Advocacy and Legal Advice Centre (ALAC)

To make complaints:

-  Panal Freighters Lane, off Haile Selassie Avenue Behind Pride inn hotel, Mombasa
-  Phone: +254 (0) 728418822 Hotline: 0800 720 721
-  alacmombasa@tikenya.org
-  <https://tikenya.org/legal-advice/>

The National Gender and Equality Commission (NGEC)

To make complaints:

-  Malindi Complex, Lamu road Malindi
This serves; Tana River, Kilifi, Mombasa
-  +254208000254
-  Email: coast@knchr.org
-  <https://www.ngeckeny.org/home/contact>

Independent Policing Oversight Authority (IPOA)

To make complaints:

-  Assumption Centre, Opposite St. Paul University
P.O Box 2400-20100, Nakuru
-  Phone: 020 440 1076
-  nakuru@ipoa.go.ke
-  <https://www.ipoa.go.ke/ipoa-contacts/>

Save Lamu

To make complaints:

-  Panal Freighters Lane, off Haile Selassie Avenue Behind Pride inn hotel, Mombasa
-  Phone: +254(0)(110009495
-  Email: info@savelamu.org
-  <https://www.savelamu.org>





The National Gender and Equality Commission (NGEC)

To make complaints:

-  Malindi Complex, Lamu road Malindi
This serves the following counties; Nakuru, Baringo, Samburu, Narok, Bomet, Elgeyo Marakwet, Kajiado, Embu, Kiambu, Muranga, Laikipia
-  +254208000254
-  Email: coast@knchr.org
-  <https://www.ngeckeny.org/home/contact>

Kenya Female Advisory Organization (KEFEADO)

To make complaints:

-  Dolphine Okech Legacy Initiatives (DOLI) Center
Opposite Nyamonye Catholic Church, Along Bondo-Usenge Road, P.O Box 6025-40103, Kisumu
-  Phone: +254 0740409487
-  info@kefeado.org
-  <http://kefeado.org>

Lamu Justice Centre- Haki Africa

To make complaints:

-  Opp Bahman Charitable Foundation Building, Off Mikindani Street Road near Optimus Insurance Agency
P.O Box 42950-80100, Mombasa
-  Phone: 254 (0) 202220814
-  info@haki africa.or.ke





Midrift Hurinet

To make complaints:

-  Mburu Gichua Road, Ngala Flats, Opp Nakuru Central SDA Church, P.O Box 16326-20100, Nakuru
-  +254702520894
-  Email: info@midrifthurinet.org
-  <https://midrifthurinet.org>





Men Against Aids Youth Group (MAAYGO)

To make complaints:

-  Off Riddoch Road, Milimani, P.O Box 1174-40100 Kisumu
-  Phone: +254 723285425
-  info@maaygo.org
-  <https://maaygo.org/>





Kisumu Male Sex Workers Organization (KIMASWO)

To make complaints:

-  Address: P.O BOX 2897 Kisumu
-  Phone: +254710674060
-  Email: kimaswo@gmail.com
-  <https://kimaswo.org>



Commission on Administrative Justice (CAJ)

To make complaints:

-  Central Square Building, 2nd Floor, Oginga Odinga Street P.O Box 1967-40100, Kisumu
-  Phone: +2547093751007
-  Email: kisumu@ombudsman.go.ke
-  <https://www.ombudsman.go.ke/index.php/contact-us>

Independent Policing Oversight Authority (IPOA)

To make complaints:

-  Central Square Building, Opposite Barclays Bank
P.O Box 3560-40100, Kisumu
-  <https://www.ipoa.go.ke/ipoa-contacts/>

Kenya National Commission on Human Rights (KNHCR) – Western Office

To make complaints:

-  Reinsurance Plaza, 3rd Floor, Oginga Odinga Street,
P.O Box 1967-40100, Kisumu.
-  Phone: (057) 202 0078
-  Email: kisumu@knchr.org
-  <https://www.knchr.org>



Federation of Women Lawyers (FIDA)

To make complaints:

-  God Huma Road, off Busia Road & off Awuor Otiende Road, Opp Sigona, P.O Box 35363663, Kisumu
-  Phone: 0724256658
-  Email: info@fidakenya.org
-  <https://www.fidakenya.org/site/contact?id=7>




Trans Alliance Kenya

To make complaints:

-  Central Square Building, Opposite Barclays Bank
P.O Box 3560-40100, Kisumu
-  Phone: +254 710 632 755

National Gender and Equality Commission (NGEC)

To make complaints:

-  Reinsurance Plaza, 3rd Floor, Oginga Odinga Street,
P.O Box 1967-40100, Kisumu.
-  Phone: +2547093751007
-  <https://www.ngeckeny.org/>

Nyanza Rift Valley Western Kenya Network (NYARWEK)

To make complaints:

-  Indusi Road, Off Nyerere Road, Tom Mboya Estate, P.O Box 2897-40100, Kisumu.
-  Phone: +254786665151
-  Email: info@kituochasheria.or.ke

Coalition of Violence Against Women (COVAW)

To make complaints:

-  Dhanjay Apartments 6th Floor, Apartment No. 601, Hendred Avenue, Valley Arcade, Off Gitanga Road, Nairobi
-  Phone: +254 20 804 0000/ +254 (0) 722 594794/ +254 (0) 733 594794
-  Email: info@covaw.or.ke
-  <https://covaw.or.ke/our-initiative/access-to-justice/>

National Gay & Lesbian Human Rights Commission (NGLHRC)

To make complaints:

 Mpulla House, #4 Arboretum Drive, Off State House Road, P.O Box 52695-00100, Nairobi
 Phone: 0204400525
 Email: info@nglhrc.com
 <https://www.nglhrc.com/legal-aid-centre>

National Cohesion and Integration Commission

To make complaints:

 KMA Center 6th Floor, Mara Road, Upper Hill, P.O Box 7055-00100, Nairobi
 020 2786 000/ +254 20 2585702/3/1
 Email: info@cohesion.or.ke
 <https://www.cohesion.or.ke/index.php>





East Africa Trans Health and Advocacy Network (EATHAN)

To make complaints:

 Assumption Centre, Opposite St. Paul University P.O Box 2400-20100, Nakuru
 Phone: +254 797 551 980
 <https://eathan.org>

International Commission of Jurists (ICJ)

To make complaints:

 ICJ Kenya House, Off Silanga Road, Karen, P.O Box 59743-00200, Nairobi
 Phone: +254 020 2084836/8/ +254720491549,+254733491549
 Email: info@icj-kenya.org
 <https://www.icj-kenya.org/programmes#access-to-justice>



The Gay and Lesbian Coalition of Kenya (GALCK)

To make complaints:

 P.O Box 13005-00100, Nairobi
 Phone: 020-242-6060
 <https://www.galck.org>

Transgender Education & Advocacy (TEA)

To make complaints:

 P.O Box 52418-00200, Nairobi
 Phone: +254 0740409487
 Email: info@kefeado.org
 <https://transgender.or.ke>




Advocacy and Legal Advice Centre (ALAC)

To make complaints:

 Kindaruma Road, off Ring Road, Kilimani, Next to Commodore Office Suites Gate No. 713; Suite No.4 Nairobi
 Phone: +254 (0) 701 471 575
 Email: alacnairobi@tikenya.org
 <https://tikenya.org/legal-advice/>

Women Fighting Aids in Kenya (WOFAK)

To make complaints:

 Ngong Road, P.O Box 35168-00200, Nairobi
 Phone: 0720315034
 Email: wofak@wofak.org

Jinsiangu

To make complaints:

 NO. 32, Acacia Drive, Mountain View Estate, Off Waiyaki Way, P.O Box 36454-00200, Nairobi.
 Phone: 0700 423 343/ 0711 300 343
 Email: operations@jinsiangu.org jinsiangu@gmail.com
 <https://jinsiangu.org/home>




Kenya National Commission on Human Rights (KNHCR) – North Rift Office

To make complaints:

 North Rift Office, AFC Building Opposite Mega Plaza P.O Box 2999-30200, Kitale
 Phone: +2543969057
 Email: northrift@knchr.org

Kenya National Commission on Human Rights (KNHCR) – North Eastern Office

To make complaints:

 Airstrip Road/Public Works, P.O Box 363-70200, Wajir
 Phone: (046) 421 512
 Email: northernkenya@knchr.org

Wajir Paralegal Network

To make complaints:

 Email: wajirparalegaln@yahoo.com
 <https://www.aldef.org/index.php/wajir-paralegal-network-fter>

Commission on Administrative Justice (CAJ)

To make complaints:

 County Estate along Kiwanjani Road, Next to KRA Offices, P.O Box 860-60300, Isiolo
 Phone: 020 2007671
 Email: isiolo@ombudsman.go.ke
 <https://www.ombudsman.go.ke/index.php/contact-us>

National Gender and Equality Commission (NGEC)

To make complaints:

 KRA Route, Off Lamu Road, Province, Garissa Town
 Phone: +254 709375100
 <https://www.ngeckenya.org/>

Independent Policing Oversight Authority (IPOA)

To make complaints:

 IPOA House, Off Kismayu Road, Behind Texas Petrol Station, P.O Box 1261-70100, Garissa.
 Phone: 0777040400
 Email: garissa@ipoa.go.ke

Children's Legal Action Network (CLAN)

To make complaints:

 Mugo Kibiru Road, Off Ngong Road, P.O Box 7979-00200 Nairobi
 Phone: 020 3867757/0203869610
 Email: info@clan.or.ke
 <https://covaw.or.ke/quick-contacts/page/5/>

Aids Law Project

To make complaints:

 Hazina Towers Wing A, 13th Floor, Door 3, Monrovia Street, P.O Box 4045-00200, Nairobi
 Phone: 020 2219718
 Email: info@aidslawproject.org infoaidslawproject@gmail.com
 <https://covaw.or.ke/quick-contacts/page/5/>

The National Gender and Equality Commission (NGEC)

To make complaints:

 1st Floor, Solution Tech Place, 5 Longonot Rd, Upper Hill, P.O Box 27512-00506, Nairobi
 Phone: +254709375100
Toll: 0800720187
SMS: 20459
 <https://www.ngeckenya.org/home/contact>